

Windows XP Sound Check




You performed the *Skype* test call and you noticed that the words you spoke into the microphone were inaudible. In this section you will check for possible causes.

The first step may seem rather simple. Did you connect the headset correctly?



A headset has two plugs. A pink one for the microphone and a green one (sometimes black) for the headphones. You may see a small symbol of the microphone and the headphones on these plugs. The same colors and symbols can be found on the outlets of your PC.

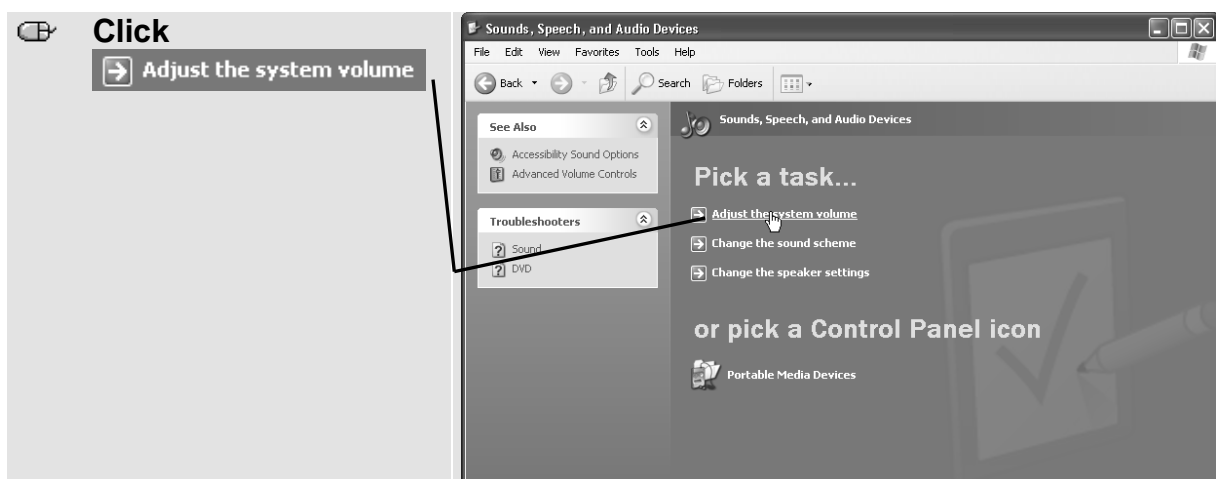
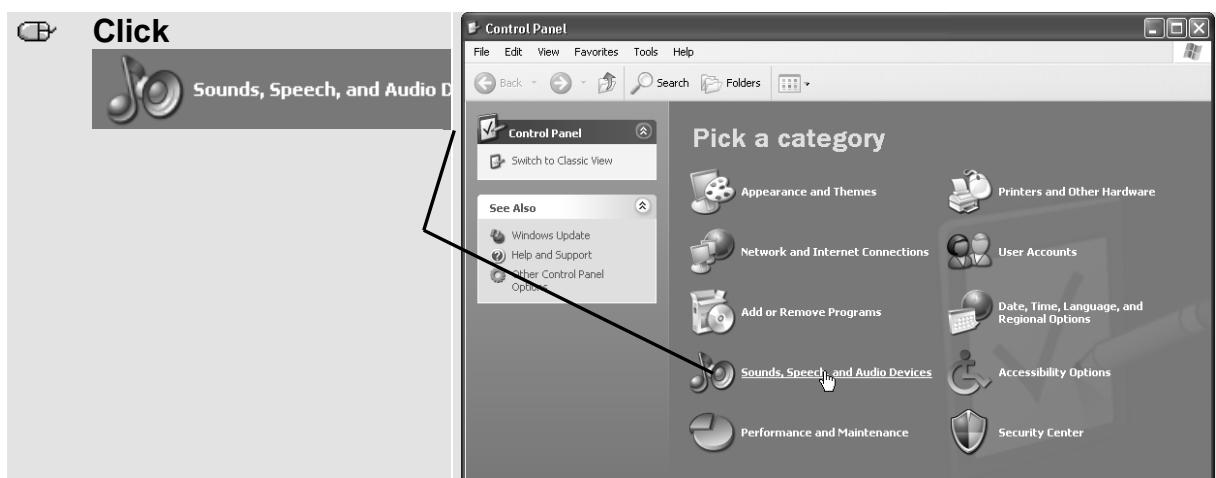
 **Check to make sure you connected the headset correctly. If possible, set the volume slider of the headset to the maximum level**

 **Try the *Skype* test call again**

If the test is still not successful, there may be something wrong with the settings of your sound card. You can take a look at these settings now:

 **Click**  ,  **Control Panel**

You see the *Control Panel*:

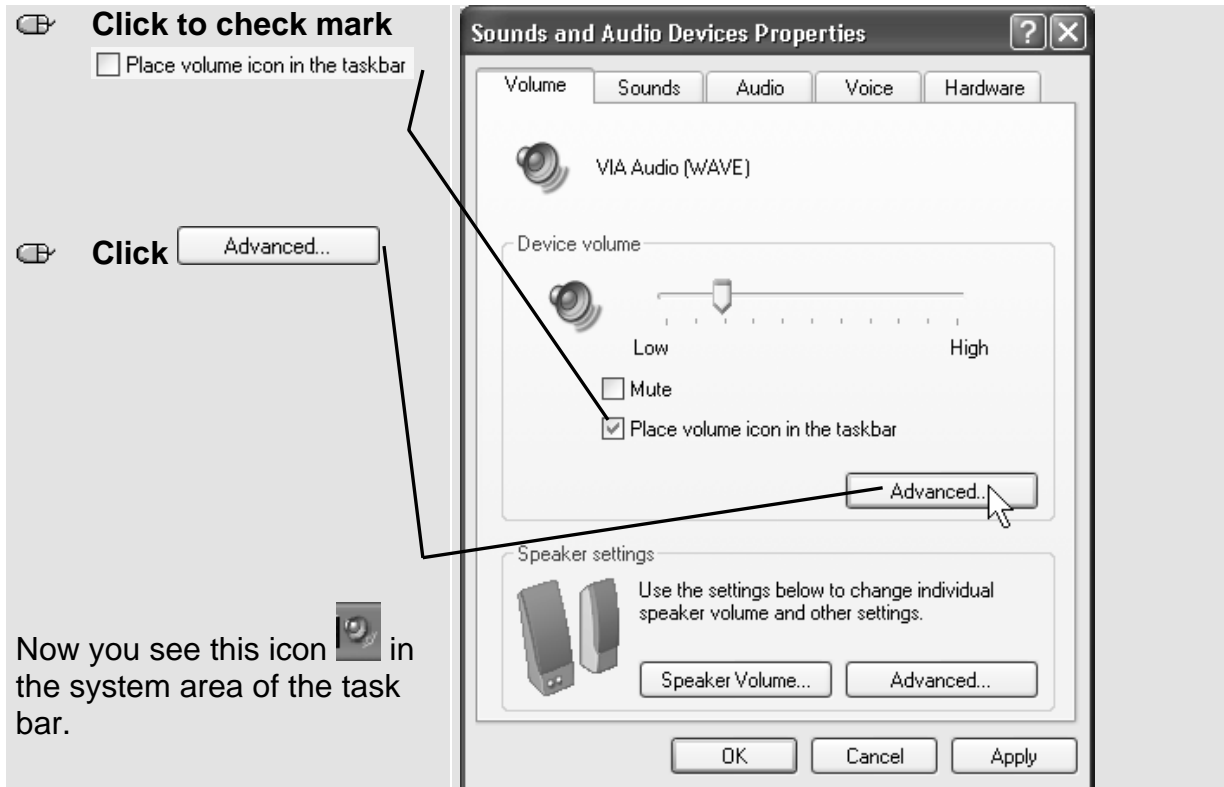


➡ **Please note:**

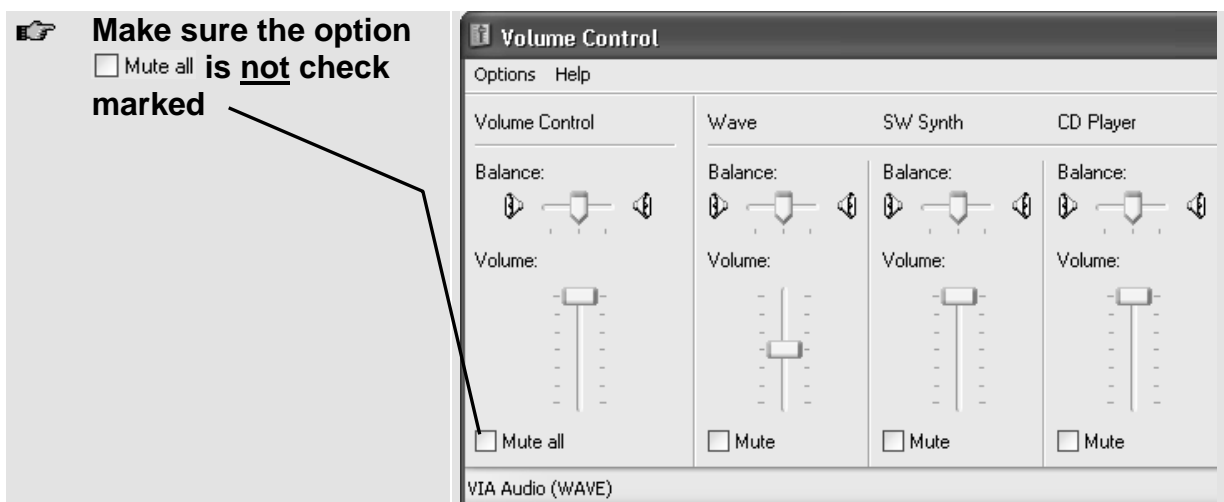
The screenshots you see in these examples may be different from what you see on your screen. This depends on the devices you have connected to your computer.

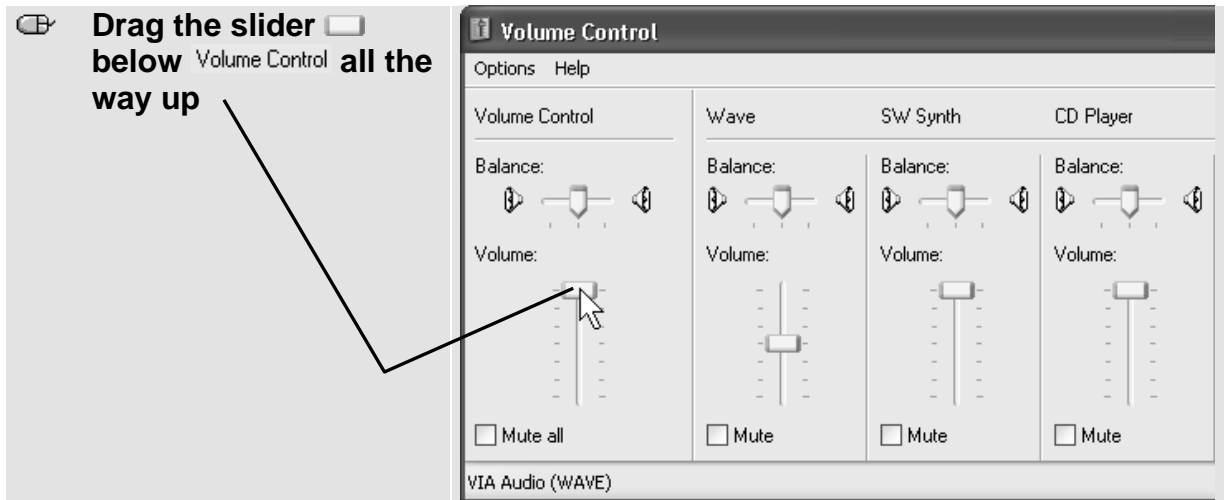
The *Sounds and Audio Devices Properties* window is opened.

First you check mark the option Place volume icon in the taskbar . If you need to make further volume adjustments, just one click on the icon in the system area will be enough to open the appropriate window:



You see the *Volume Control* window. You can adjust the volume of the speakers:





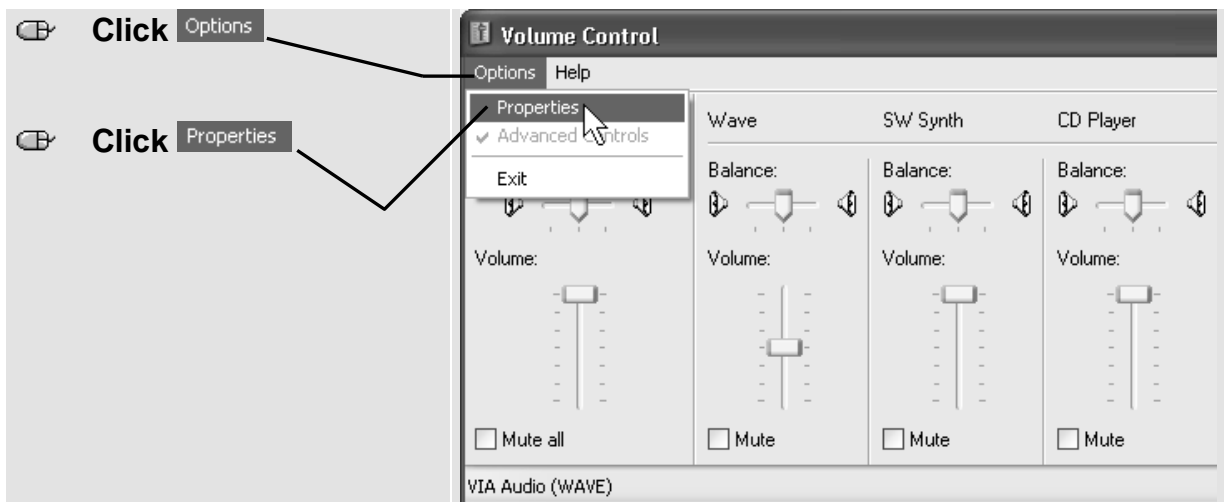
Try the Skype sound test again

Do you hear something now?

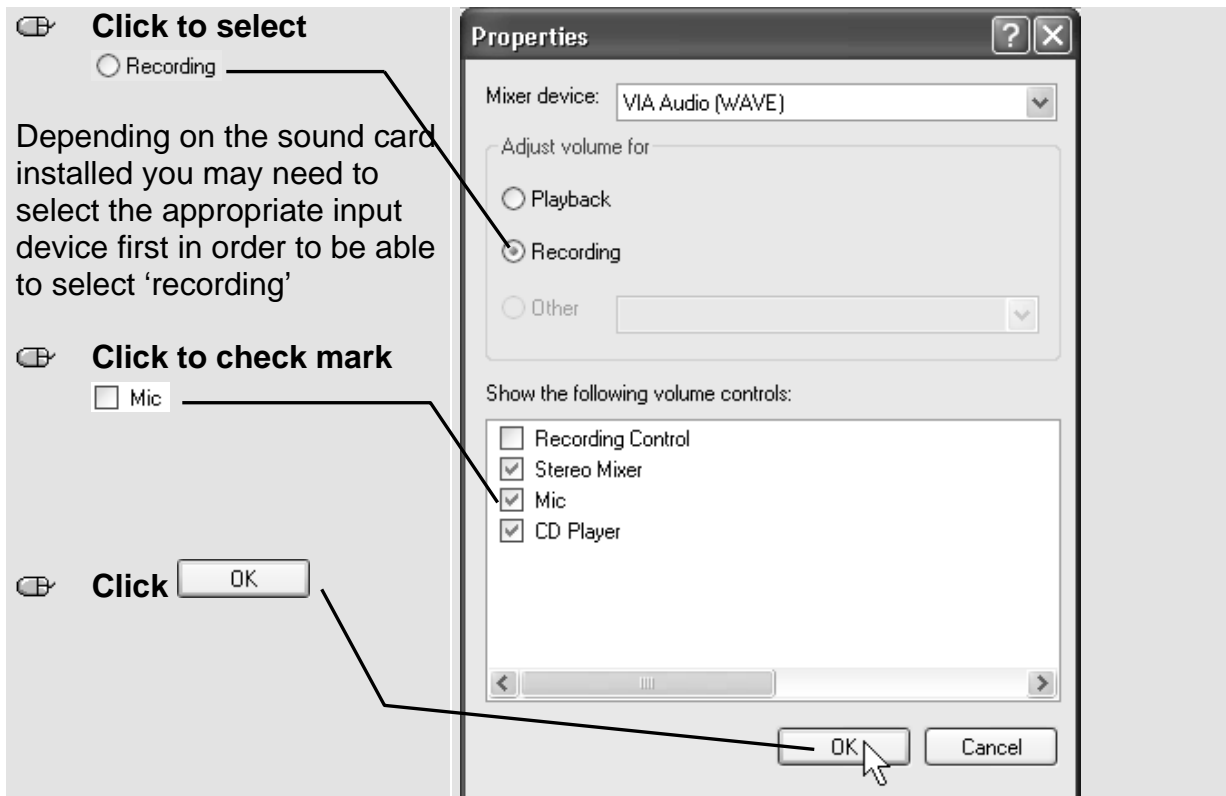
Find a volume that pleases you by moving the slider up and down. When you are satisfied you can close the *Volume Mixer* window.

Do you still not hear your voice?

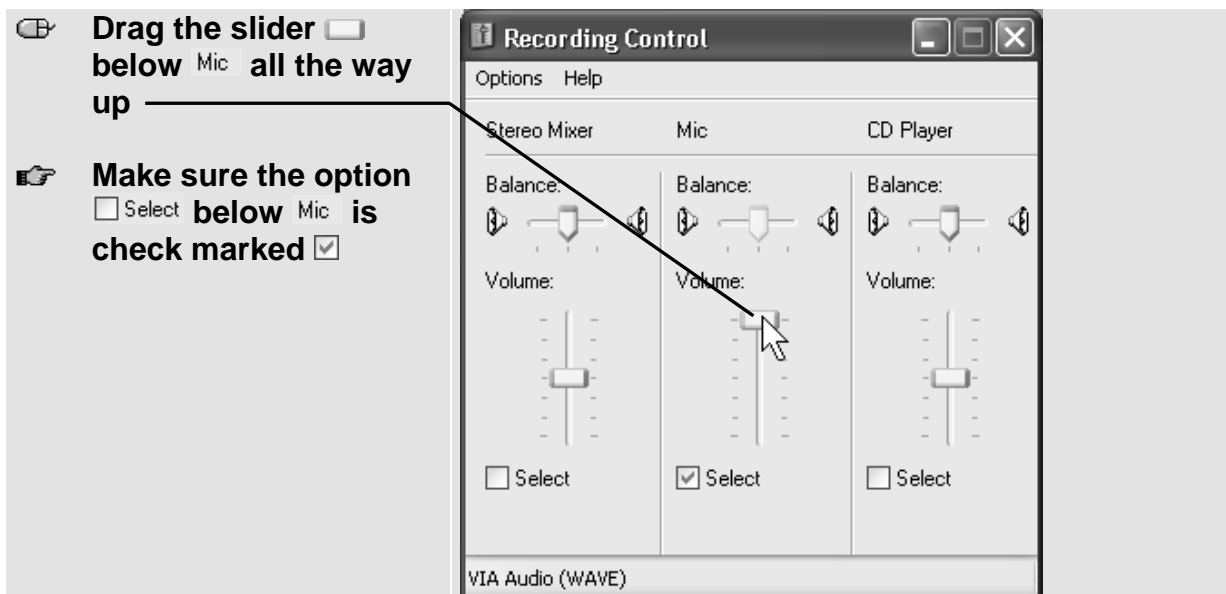
Then you can check the recording side. Perhaps the microphone is not turned on or the recording volume is set too low.



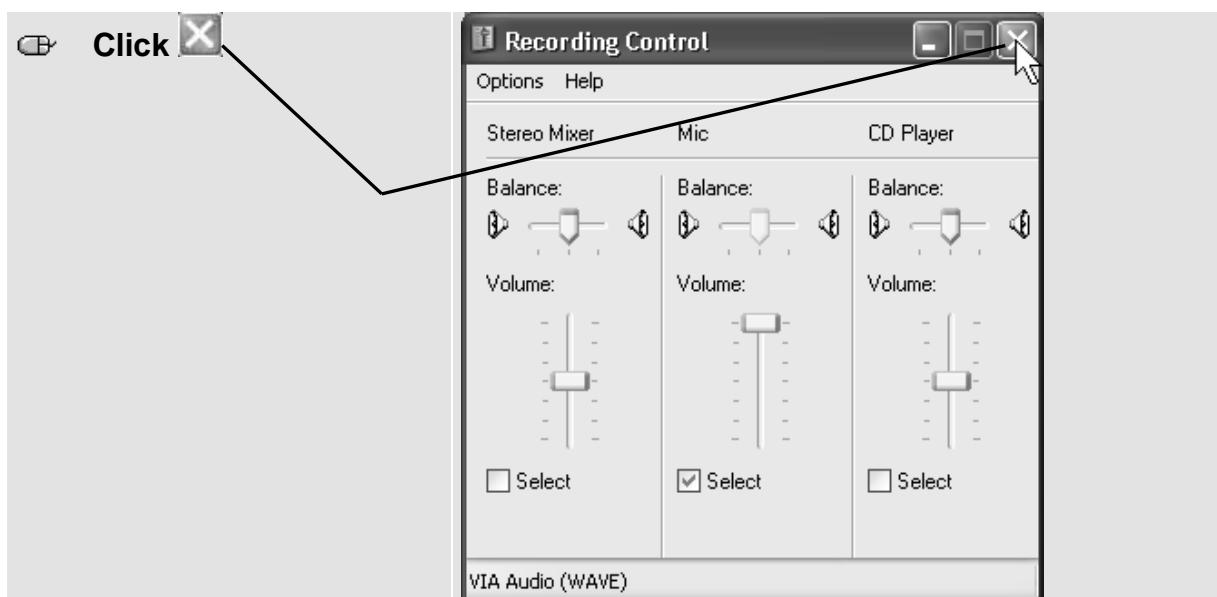
You see the *Properties* window:



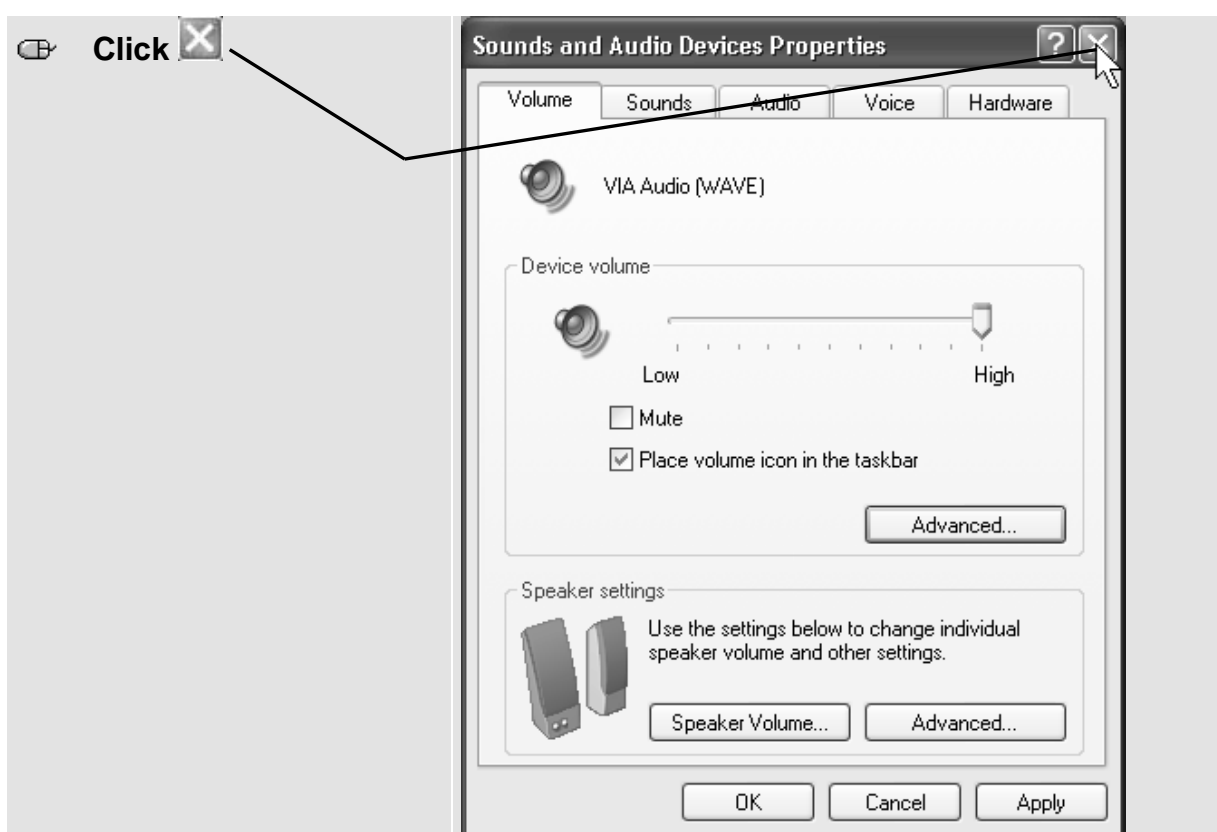
You see the *Recording Control* window:



Now you can close the *Recording Control* window:



You can also close the *Sounds and Audio Devices Properties* window:



You see the *Control Panel*. This window can also be closed:



Try the *Skype* sound test again

The test will probably be successful now.

HELP! I still do not hear anything

If you have gone through all the steps mentioned above and the *Skype* sound test still does not succeed, there is a chance that your headset or your sound card does not function properly. In that case you will need to contact your computer supplier.